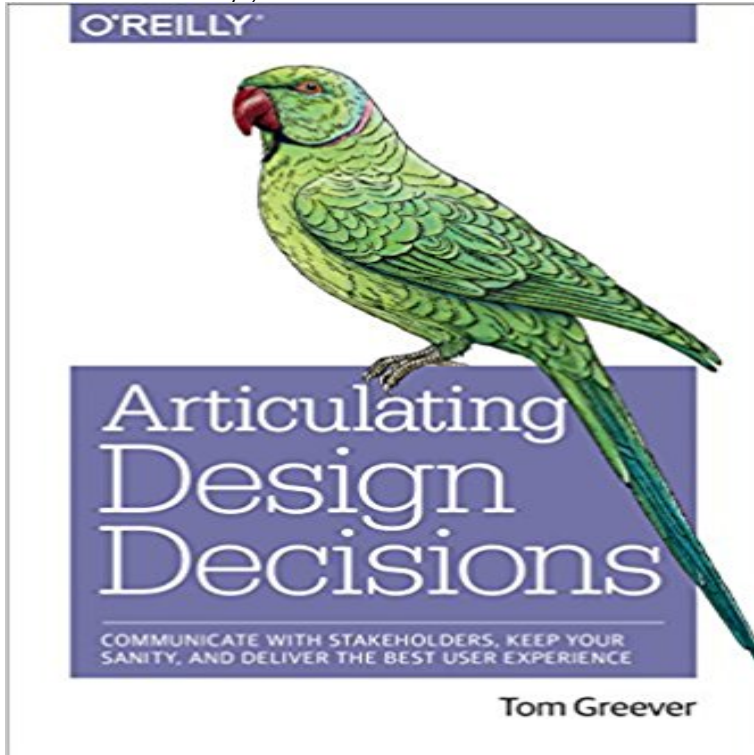


Articulating Design Decisions: Communicate with Stakeholders, Keep Your Sanity, and Deliver the Best User Experience



Talking to people about your designs might seem like a basic skill, but it can be difficult to do efficiently and well. And, in many cases, how you communicate about your work with stakeholders, clients, and other non-designers is more critical than the designs themselves simply because the most articulate person usually wins. This practical guide focuses on principles, tactics, and actionable methods for presenting your designs. Whether you design UX, websites, or products, you'll learn how to win over anyone who has influence over the project with the goal of creating the best experience for the end user. Walk through the process of preparing for and presenting your designs. Understand stakeholder perspectives, and learn how to empathize with them. Cultivate both implicit and explicit listening skills. Learn tactics and formulas for expressing the most effective response to feedback. Discover why the way you follow through is just as crucial as the meeting itself. Educate your stakeholders by sharing the chapter from this book on how to work with designers.

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